

# South Dakota Department of Veterans Affairs Soldiers and Sailors Building 425 E. Capitol Avenue Pierre, SD 57501

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## FOR IMMEDIATE RELEASE:

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SD Department of Veterans Affairs January 2019 Secretary Whitlock's Column

The VA's Appeals Modernization Act will go live February 19, 2019. What does that mean for our veterans and their appeals?

If a veteran has a pending appeal, they will be able to continue on with the legacy appeals process. The VA will continue to work all legacy appeals until they have all been completed.

After February 19, 2019, the veteran's only option is to opt-in for the same three lanes that were available under the Rapid Appeals Modernization Program (RAMP).

# Option 1: Higher-Level Review

Claim is reviewed by a more senior claims adjudicator and involves:

- higher-level de novo review (new look) of the decision
- no submission of new evidence allowed
- possibility of overturning the decision based on difference of opinion or clear and unmistakable error

Veterans or their representative can request an informal phone call to identify specific issues.

#### Option 2: A Supplemental Claim Lane

Veteran can submit or identify new and relevant evidence to support the claim. The VA will provide assistance in developing the evidence.

## Option 3: Appeal Lane for Appeals to the Board

This option allows veterans to appeal directly to the Board of Veterans' Appeals. Veterans can choose between three options:

- direct review you have no new evidence and do not want a hearing.
- evidence submission you have new evidence, but do not want a hearing.
- hearing you have new evidence and want to testify before a Veterans Law Judge.

Erin Bultje serves as the South Dakota Department of Veterans Affairs Appeals Specialist and works closely with veterans and their appeals. We encourage all veterans who are currently working on an appeal to reach out to Erin for assistance. Erin can be reached at 605.333.6869.

Greg Whitlock, Secretary South Dakota Department of Veterans Affairs